# spartoo



# loongo

# Integration partnership

Solution partmer



## Spartoo x Koongo Integration partnership:

- Benefit a <u>6 months</u> free subscription offer if you chose Koongo as your onboarding integrator onto Spartoo, then you will pay **39€ per month**
- □ The **commission** on sales is applied from the start of collaboration.

#### Would you like to get the free subscription?

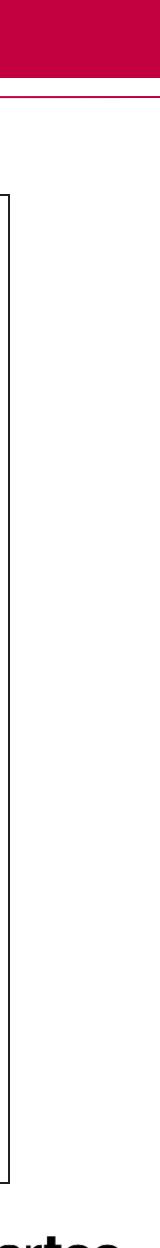
Please contact us to start:

fyildiz@spartoo.com marketplace@spartoo.com



#### Integration

- $\checkmark$  Integration free of charge.
- ✓ Spartoo Back Office access to manage your catalogue, your orders and returns.
- ✓ Step by step support during the integration of your catalogue.
- Training on how to use our Back Office.
- Regular feed update.







#### Major Actor Annual revenue 160M€

Broad range 7.000 brands et plus de 350.000 models



#### 400 employees

Including a dedicated e-marketing team of 40 people



3 million per year



#### What is Spartoo?





#### International

Active in 20 countries Worldwide delivery



## Dispatched parcels



#### In-house logistics

Internationalised. Our own warehouse of 30 000 m2



 $\checkmark$ 

## 2006 -2009

#### CHALLENGER IN ONLINE FOOTWEAR SALES

- ✓ Launch of the catalogue with a broad range of brands
- Bags and accessories  $\checkmark$
- Media ROI  $\checkmark$

# 2010 -2012

#### **INTERNATION** AL **DEVELOPMENT**

- ✓ 13 EU markets & customer services
- Media : 1<sup>er</sup> pure  $\checkmark$ player on TV
- Procurement of funds (25M€)



#### SPARTOO – Until now

# 2013 -2015

#### **PROFITABILITY** I M P R O V E M E N T

- ✓ Apparel: city brands & fast fashion + 10 ownbrands
  - Marketplace launch
  - Investment: automated, in-house warehouse
- ✓ Retail: 5 shops (FR)

## 2016 -2018

#### **PHYGITAL &** CUSTOMER SATISFACTION

- Retail: 13 shops (FR)  $\checkmark$
- Marketplace 500  $\checkmark$ merchants and launch of the beauty section
- 20 EU markets + China  $\checkmark$
- Purchase of the brand GBB
- Media : 1 TV spot per year  $\checkmark$

# 2020

#### LOGISTIC FULFILLMENT

- ✓ Marketplace: 500 partners and opening of decoration
- Takeover of Little Mary,  $\checkmark$ Easy peasy, JB Martin, Pellet, A summer morning
- ✓ Fulfilment service: TooBone





**Customer Services** Spartoo is responsible for the customer service in each country

## Marketplace Specialised in fashion

The 1st Marketplace specialised in shoes and fashion





## Access to international markets

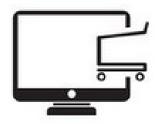
Reach up the 15 EU countries with the Marketplace



#### Reasons to work with Spartoo







#### E-marketing

Display, retargeting SEO – SEM, e-mail, affiliation, Google Shopping.

#### Spartoo security

In case of fraud, Spartoo is responsible for its controles associated risks and costs



## 1. Purchase of a partner product

The customers pays by credit card or PayPal on Spartoo.



2.Order Notification The seller receives a notification on every incoming order.

#### 4. Customer Services

Spartoo is responsible for direct customer services



## 5. Payment of the vendor

The vendor receives his payment for all dispatched orders minus the commission at the beginning of each month



#### Spartoo Marketplace, step by step



#### 3.Logistics

The seller dispatches the order within 48h and provides tracking.



#### 6.Returns

In case of return, Spartoo reimburses the customer and doesn't keep the commission



- in : shoes, clothing, bags, accessories and beauty.
- ✓ Reliable and fast delivery.
- ✓ Special attention to customer satisfaction.



 $\checkmark$  Quality offer throughout the year and competitive prices.

Stand name products to enrich and complete Spartoo's offer



#### Startin conditions on our Marketplace



## Product description

Created by Spartoo with the complete description provided by the vendor.



#### High quality pictures

With white or light gray background



#### CustomerService

Answer within 24h in case of a request from Spartoo





#### EAN codes

To guarantee better visibility.



#### Launch

The vendor starts in his country of origin



#### Order and return management



Delivery

2-3 working days with tracking



#### Return management

Daily return validation to guarantee our customer satisfaction







#### International returns Prepaid label or local address



#### **Delivery slip**

Spartoo delivery slip (or your own if verified by us) has to be included in each parcel



#### Transport

Preferential prices and conditions through our transport solution <u>toopost</u>.





#### Our delivery solutions for online sellers



#### Advantages of TOOPOST

- ✓ Save money on your delivery fees
- $\checkmark$  Extend your choice of service providers
- Open up to international opportunities  $\checkmark$



Official transport subsidiary of SPARTOO.COM

Network quality approved by SPARTOO

- ✓ Get the best prices
- ✓ Proof of quality
- ow administration costs  $\checkmark$







#### **Financial conditions**

✓ No set-up costs.

- ✓ No minimum contract term.
- ✓ Monthly fee of 39€ per active country.
- ✓ 20% commission for Monobrands on the VAT incl. price (incl. delivery cost).
- ✓ 15% commission for Multibrands
- ✓ 15% commission for beauty/cosmetics without monthly fee

#### Do not hesitate to contact us:

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